



New England
Deaconess
Hospital
Boston, Massachusetts

pulse

VOLUME 20 — NUMBER 9
JUNE 1967

DOCTORS' DOINGS

Dr. C. Cabell Bailey, Physician, Active Staff, lectured on "Adolescent Diabetes" at the Harvard Postgraduate Course in Medical Care of the Adolescent on May 11 at the Jimmy Fund Auditorium.

Dr. William P. Beetham, Jr., Physician, Active Staff, has published "Progressive Systemic Scleroderma in a Child" in conjunction with Dr. Lamar S. Osment and Dr. William H. Wisner in the Southern Medical Journal.

Dr. Russell S. Boles, Jr., Physician, Active Staff, lectured on "A Conservative Looks at Medicine" at a meeting of "Americans for Constitutional Action" at the Hunnewell School in Wellesley.

Dr. David P. Boyd, Surgeon, Active Staff, lectured at the Milwaukee Academy of Medicine, April 18 and to the residents of the Cleveland Clinic on "Cancer of the Esophagus."

Dr. Robert F. Bradley, Jr., Physician, Active Staff, moderated a panel on "Treatment of Diabetic Emergencies Including Ketoacidosis," on May 11 in Cleveland. He spoke on "Can Diabetes Mellitus be Controlled?" at the South Texas Diabetes Association Symposium on Diabetic Control in Houston on May 21.

Dr. Albert I. De Friez, Physician, Active Staff, attended the University of Colorado Medical School Workshop on Treatment of Pulmonary Insufficiency.

Dr. Francis M. Ingersoll, Surgeon, Active Staff, has been named the second Vice President of the Obstetrical Society of Boston.

Dr. Leo P. Krall, Physician, Active Staff, presented a paper on "Ten Years Experience with Biguanides in the Treatment of Diabetes Mellitus" at the University of Dusseldorf in Germany on May 6.

Dr. George Kury, Research Associate, Cancer Research Institute, attended the Anderson Hospital and Tumor Institute Annual Symposium on Fundamental Cancer Research at the University of Texas in Houston.

Dr. Robert E. Leach, Surgeon, Associate Staff, is presenting a paper at the AMA meeting in Atlantic City on June 20.

Dr. Herman Lisco, Research Associate, Cancer Research Institute, was appointed Assistant Dean of the Faculty of Medicine for Student Affairs, Harvard Medical School.

Dr. Alexander Marble, President, Medical Administrative Board, has

(Continued on Page 4)



It's moving day and Mrs. Oliver R. Waite, Mrs. S. St. John Morgan and Mrs. M. Duncan Harris carry some items to the Thrift Shop's new location.



In the new Thrift Shop, Mrs. Waite notes the renovations necessary in the pricing and sorting room. Mrs. Harris points out the pipes, which will be covered. Mrs. Morgan looks on from left.

U.S. Savings Bonds And Freedom Shares Available

Uncle Sam is offering new "Freedom Shares" in combination with regular E Savings Bonds at a special higher paying rate. Freedom Shares pay 4.74 per cent interest when held to maturity.

The smallest Bond/Share combination costs \$39.00 and pays back \$50. It allows an employee to buy a \$25 E Bond for \$18.75 plus one Freedom Share for \$20.25. The E Bond will mature in 7 years for \$25 and the Freedom Share will earn \$25 in 4 1/2 years.

This new package program will be made available to employees as of July 10 through the Alpha Credit Union. Anyone interested should contact Mrs. Margaret M. Shambow in that office.

THRIFT SHOP WILL RELOCATE

On June's first sunny day Mrs. Oliver R. Waite, Mrs. S. St. John Morgan and Mrs. M. Duncan Harris carried some items from the Thrift Shop to its new location. Can you tell where it is? The outside entrance is just a stone's throw from the former Thrift Shop. The door leads into the lower level of the Deaconess Building right from the employees parking lot on the corner of Longwood Avenue and Pilgrim Road.

Mrs. Waite, Thrift Shop Chairman, says the Friends are amazed and delighted with this new found space. They were certain they would have to discontinue the Thrift Shop altogether when it was announced that their present location had to be used for an expanded out-patient clinic.

Mr. Donald L. Sabine, Director of Maintenance and Engineering, deserves the credit for creating a more efficient storage system, which can make room for the Thrift Shop. Renovation has already begun in the Deaconess basement and the ladies have been planning the shop's new look.

The Friends receive goods by having morning coffee hours to which guests bring items and by employee donations. Bric-a-brac, china, silver, costume jewelry and clothes, if they are of recent styling, sell the best. If anyone has anything to donate, Mrs. Irma A. Kellner, Director of Volunteers, on Baker One will be glad to accept it for the Thrift Shop. The Thrift Shop will open in its new location on the first Monday in October as usual and will welcome browsers and buyers every weekday (except Thursdays) from 10 A.M. to 4 P.M. The floor plan will be similar to the old one with a room for pricing and sorting, an area for display and a small powder room.

The Thrift Shop has been a part of the Deaconess since 1951, although the Friends have donated proceeds from rummage sales since 1936. Mrs. Harold B. Kenton and Mrs. Shields Warren ran the first Thrift Shop which realized a profit of \$319.12. This year over \$12,000 was earned even though closing was a week early and 10 days were lost due to storms and holidays.

MOVIE FILMED AT JOSLIN CLINIC

Silver reflectors, lights, cameras, beards and turtleneck jerseys invaded Joslin Clinic recently as part of an effort to film a documentary on diabetes for the benefit of the general practitioner. Funds were donated by the Pfizer Laboratories Division of Chas. Pfizer & Co., Inc. Sturgis-Grant Productions Inc. of New York City made the film which is entitled, "The Critical Balance—A Guide to the Management of Diabetes."

The film tells the story of how a

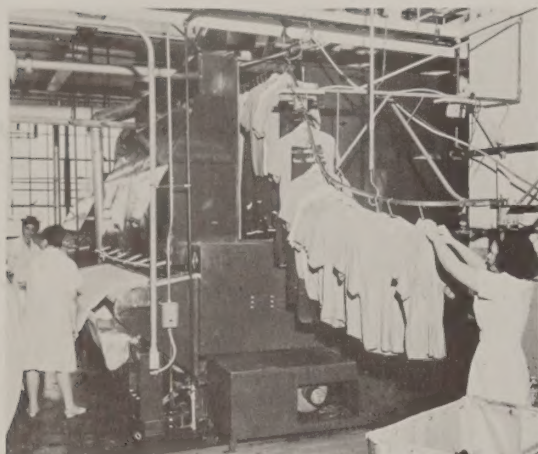
Deaconess resident becomes interested in diabetes and how he is educated at the Clinic. Dr. Ulrich Ehrig takes the leading role, portraying a Dr. Allen, who plans to become a family physician. Dr. Allen diagnoses, treats and teaches diabetic patients to control their diabetes. With specific problems he consults Dr. Howard F. Root, Dr. Robert F. Bradley, Dr. Priscilla White and Dr. Alexander Marble. He also visits the Hospital

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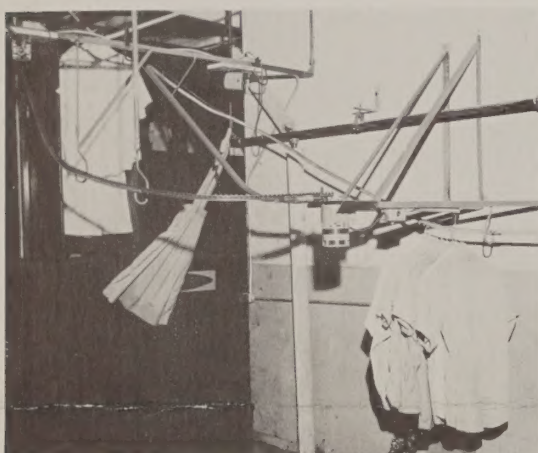


Dr. Ulrich Ehrig, Junior Assistant Resident, Internal Medicine, watches from the doorway of the Deaconess Two Classroom as technicians film another scene in an educational film on diabetes.

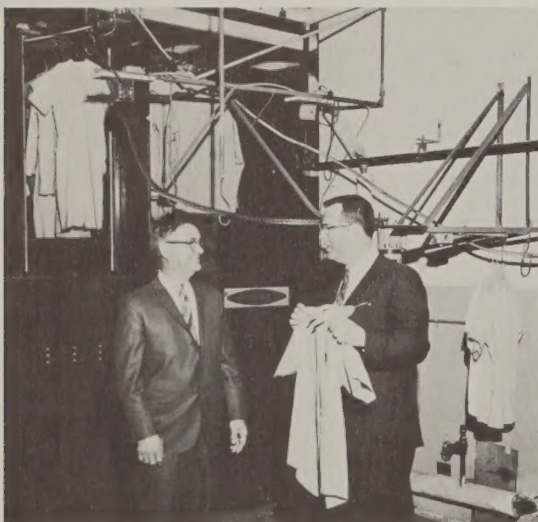
Department Head Develops Drying Device



Mrs. Juanita R. Gonzales starts the wet "wash and wear" uniforms through the heated hood of the ironer for speedier drying. Mrs. Rosario Santana and Mrs. Gloria Costa (foreground) use the ironer.



Not a ghost — just a pinafore ready to wear right from the new drip dry machine.



Mr. Roger G. Peterson, Laundry Manager, shows Mr. Joseph Carrodo of Revere Engineering Company, which built the machine, how well the uniforms look and feel.

With the new dacron and cotton uniforms came a need to investigate the ideal process for laundering them. The fabric is "wash and wear" and does not require ironing, but where could the laundry department hang about 150 uniforms everyday to slowly dry. Someone thought of stretching a clothesline from here to the Prudential Center, but fortunately Mr. Roger G. Peterson, Laundry Manager, came up with a better idea.

Using one of the existing roller ironers, he raised its hood making a space for the drip dry clothes to move through and take advantage of the heat which accumulates when the ironer is running. Temperatures up to 205 degrees Fahrenheit speed the drying of the clothes as they travel along a track. One person can operate the machine by placing the clothes on hangers and starting them on the track. Electric eyes open and close doors leading to and from the heated hood space. After the items have dried they automatically slide down to the distributing area.

Revere Engineering Company built the machine, which can process about 120 articles of clothing in one hour.

Chaplain Curtis Attends Convocation On Medicine And Theology

Chaplain Ralph A. Curtis recently attended a conference of 400 ministers, physicians and chaplains in Rochester, Minnesota, sponsored by the Mayo Clinic, the Methodist Hospital of Rochester, the Methodist Board of Hospitals and Homes, and the Methodist Chaplains' Association. Doctors and ministers raised questions in connection with "working with persons in crises."

Is it right to use medical means to prolong a patient's physical existence long after recovery is hopeless? When is abortion justifiable? What should a doctor say to a patient facing death? How does one deal with a person having suicidal tendencies?

No cut and dried answers were handed out. Rather there was a recurring theme that each patient's situation must be judged on its own merits with personal concern as well as professional competence. The conference accented total medical care and concern for the individual as a whole man.

Chaplain Curtis said the realistic fashion in which current problems were handled made the conference an experience of worth. The lectures and summaries of the discussions will be published.

New Library Books

New books in the Patients' and Employees' Library include: *Manhattan Project*: the untold story of the making of the atomic bomb by Stephane Groueff; *Airline Safety Is A Myth* by Capt. Vernon W. Lowell, a veteran commercial pilot crusades for improved safety for the flying public by exposing biased accident findings and unsafe airport conditions; *Raccoons Are the Brightest People* by Sterling North, stories about the author's pets; *Russia Today* by Edwin A. Roberts, Jr., an account of the social, political and economic life of the Soviet people; *The Thousand Hour Day* by W. S. Kuniczak, a novel of the first thousand hours of World War II in which Poland was conquered by Nazi blitzkrieg; *Washington, D.C.* by Gore Vidal, a story of politicians and their struggles to attain the presidency; *Blacklight* by Bill Knox, a mystery selection, and *Etiquette* by Emily Post, a reference work.

PROFILE . . .



MRS. ETHEL H. HICKSON

Mrs. Ethel H. Hickson is not only one of the hostesses who has served Deaconess for the longest number of years, she is also the housemother at the graduate nurses' residence on Kent Street. To both positions she brings a natural sense of gentility and hospitality.

Mrs. Hickson is in a sense a pioneer. Although trained as a hostess in 1948 before the unit coordinator system was even considered, her floor was the one where this system was initiated. Through all the corridor and nursing station renovations on Palmer Four and with the many changes in procedure, Mrs. Hickson calmly continued with her responsibilities. Her ability to adapt and remain flexible greatly aided the Hospital in trying to develop the role of unit coordinator. Mrs. Hickson feels nurses do have more time to spend with patients now and that the coordinator and hostess positions function well together.

Originally from New Brunswick, Canada, Mrs. Hickson moved to Boston after she was married and now has a son, two daughters and six grandchildren in this area. Her older son, Charles, is living on the west coast in Washington and has added three grandchildren to her list. Used to family living, she has enjoyed being the housemother at 229 Kent Street for the last eight years. She says the home is beautiful and she particularly appreciates the azaleas.

Mrs. Hickson belongs to the Women's Missionary Society at the Ruggles Street Baptist Church in Roxbury and she attends most of the Wednesday night prayer meetings. She also babysits for her grandchildren and spends time reading.

WE WELCOME . . .

New full-time employees include: Mr. Alvin J. Neill, Mr. William T. Wambolt, Accounting; Mr. Lawrence J. Donahue, Systems; Mrs. Mary L. Hagerty, Miss Hazel Y. Jackson, Mrs. Brenda L. Pratt, Mrs. Dolores D. Walcott, Housekeeping; Miss Jean C. Fournier, Pathology-Anatomic; Miss Kristine C. Kostka, Miss Linda A. Pagones, Pathology-Clinical; Mr. Craig G. Hopewell, Laundry; Mrs. Merlin L. Grant, Medical Office Building; Miss Angela LaCorte, Medical Records; Mrs. Catherine E. Cleland, Miss Bonnie-Jean Dorsey, Miss Lillian P. Furtado, Miss Theresa A. Grzyb, Nursing; Miss Sandra L. Nissen, Out Patient; Mrs. Lilianna F. Wetherall, Patient Service; Miss Kathleen M. Fitzpatrick, Radiology-Diagnosis, Mrs. Jutta Lossnitzer, Research-SWRB, Miss Marsha L. Olson, Surgery; Mr. Charles V. Rampersaud, Central Supply.

EQUAL OPPORTUNITY

Because of the national emphasis placed on the Equal Employment Opportunity program, it is appropriate that the historical policy of the Hospital regarding equal opportunity be restated at this time. The New England Deaconess Hospital has always offered employment to qualified applicants regardless of race, creed, sex or national origin. If you have friends who wish to discuss employment opportunities at the Hospital, the Personnel Department will be pleased to arrange an appointment.

THE ALPHA CREDIT UNION WILL BE CLOSED
JUNE 19 - 30

APPOINTMENTS MAY BE MADE WITH MR. DEAN ANNIS
ON EXTENSION 210, IN CASE OF AN EMERGENCY.

BOYLSTON BOWLADROME

Deaconess Bowling Team Ends Season — Special Scoresheet Section

TOP ROW

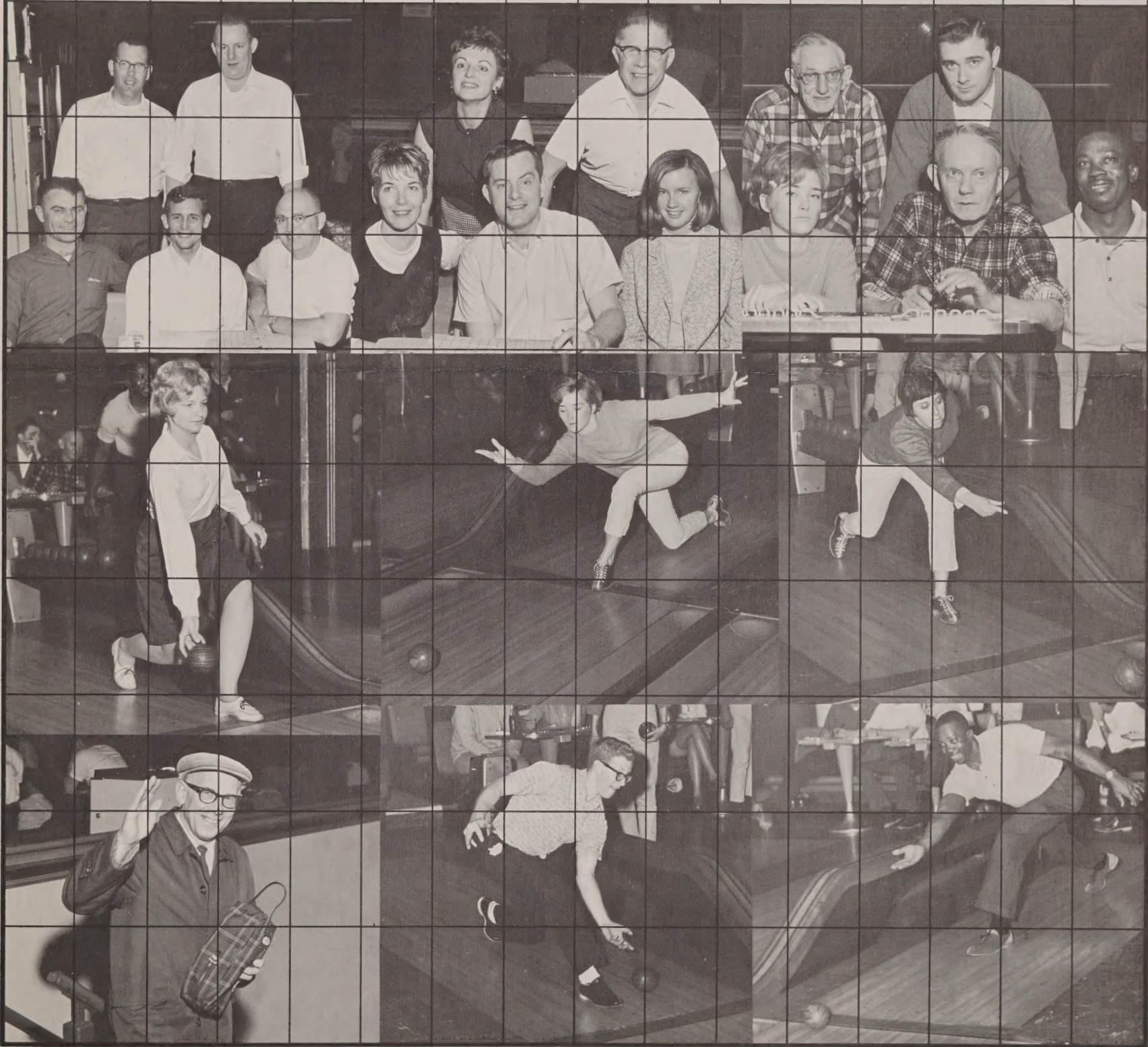
Winning teams (left to right)
DIVISION A: Ray Bentley, Billy Rivera, Donald Sabine (seated); Roger Peterson and Jim Halligan, Captain (standing).
DIVISION B: Sam Marotta, Captain (disguised as Gaynell Rich), Bill Flatley and Sandy Hanson (seated); Eleanor Clapp and R. D. Lowry (standing).
DIVISION C: Janet Swanson, Mike Foley, Captain, and Jimmy Dillahunt (seated); John Navis and Joe Doherty (standing).

MIDDLE ROW

Lillian Gillis, women's high singles, high three-string and high average in Division A.
Janet Swanson, women's high singles, but didn't bowl enough times to be eligible for a trophy.
Sandy Nordstrom, women's high singles, high three-string and high average in Division C.

BOTTOM ROW

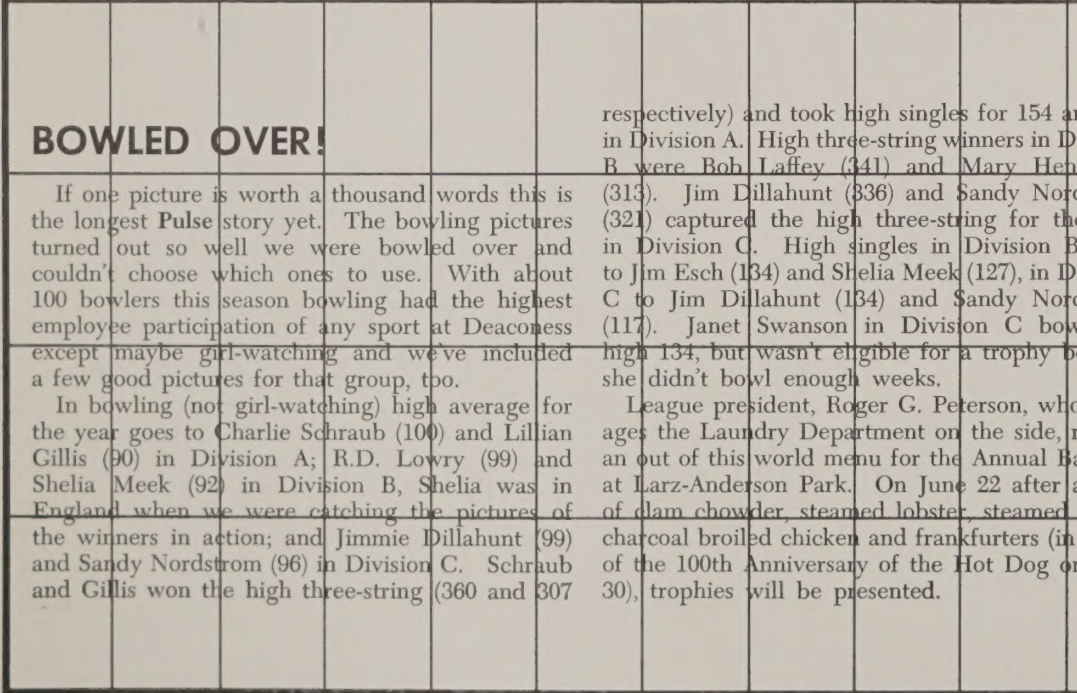
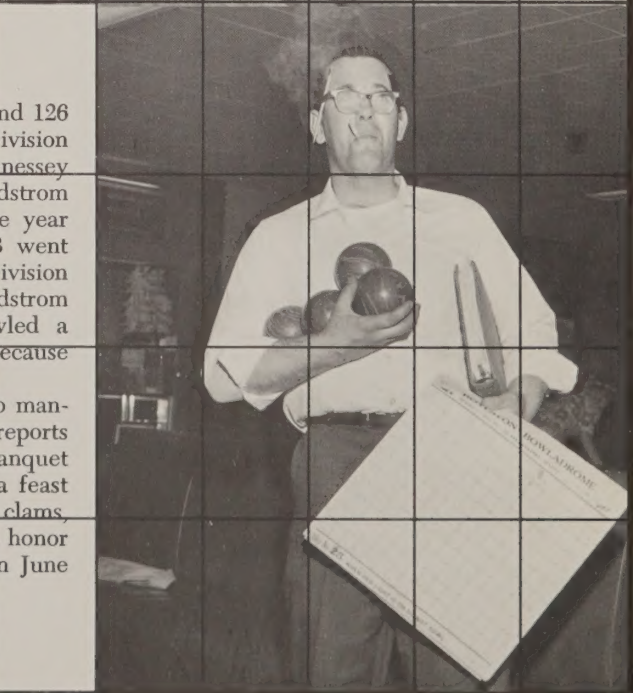
Charles Schraub: men's high singles, high three-string and high average in Division A.
Jim Esch: men's high singles in Division B.
Jim Dillahunt: men's high singles, high three-string and high average in Division C.



DO NOT BOWL WHEN RED LIGHT IS ON

BOYLSTON BOWLADROME

Deaconess Bowling Team Ends Season — Special Scoresheet Section

TOP ROW Team members: Denise Gaudreau, Mary Hennessey, Captain, Bernice Jones (all seated) and David Lilley (standing) watch George Makrokanis bowl. Division B high average goes to R. D. Lowry, high women's three-string to Mary Hennessey and men's high three-string to Bob Laffey. From Division C Beverly Weeden, Jim Dillahunt and Sandy Nordstrom take a break.			MIDDLE ROW Are you there? Overall candid of all lanes.			(CONTINUED)
						
						
BOWLED OVER! If one picture is worth a thousand words this is the longest Pulse story yet. The bowling pictures turned out so well we were bowled over and couldn't choose which ones to use. With about 100 bowlers this season bowling had the highest employee participation of any sport at Deaconess except maybe girl-watching and we've included a few good pictures for that group, too. In bowling (not girl-watching) high average for the year goes to Charlie Schraub (100) and Lillian Gillis (90) in Division A; R.D. Lowry (99) and Shelia Meek (92) in Division B, Shelia was in England when we were catching the pictures of the winners in action; and Jimmie Dillahunt (99) and Sandy Nordstrom (96) in Division C. Schraub and Gillis won the high three-string (360 and 307			respectively) and took high singles for 154 and 126 in Division A. High three-string winners in Division B were Bob Laffey (341) and Mary Hennessey (313). Jim Dillahunt (336) and Sandy Nordstrom (321) captured the high three-string for the year in Division C. High singles in Division B went to Jim Esch (134) and Shelia Meek (127), in Division C to Jim Dillahunt (134) and Sandy Nordstrom (117). Janet Swanson in Division C bowled a high 134, but wasn't eligible for a trophy because she didn't bowl enough weeks. League president, Roger G. Peterson, who manages the Laundry Department on the side, reports an out of this world menu for the Annual Banquet at Larz-Anderson Park. On June 22 after a feast of clam chowder, steamed lobster, steamed clams, charcoal broiled chicken and frankfurters (in honor of the 100th Anniversary of the Hot Dog on June 30), trophies will be presented.			
						

DO NOT BOWL WHEN RED LIGHT IS ON

The General Stores — A Division of Purchasing

Dear General Stores:

On a Tuesday I ordered 200 ribbons for my typewriter and I didn't receive any! Somehow I found out that I had ordered too many. Then I discovered emergency requisitions are only for emergencies directly related to patient care. I don't have any more blue forms to requisition the pink stationery forms to reorder the typewriter ribbons. What do I do?

Typeless



Mr. Blake (with pencil) and Mr. Groff take inventory.

Dear Typeless:

Do not feel badly; you just need the whys and wherefores of ordering re-explained. It is true, maximum and minimum orders, green, pink, orange, and blue requisitions, Monday deadlines, Purchasing or IBM seem a rather confusing set of choices when you want to order.

First, you should borrow a pink stationery requisition from a friend and get it to IBM by Monday. Data processing will key-punch your request into the computer, which will charge the order to your department and subtract it from the storeroom inventory. When the men in General Stores receive the IBM record of your transaction they will make the delivery.

Do not order more of an item than the manual allows. The maximum order limitation exists in order to control waste. Those 200 typewriter ribbons, for example, would dry out before you could use them and might take up valuable space in your office. If you received 200 typewriter ribbons you would deplete the supply in General Stores; but if you order what you really need for the week an adequate supply for the whole Hospital can be maintained. The maximum order figure also provides a check on key-punching errors by refusing enormous demands. The system is designed to serve you as well as possible, but it needs your cooperation to function most efficiently.

Ten years ago we bought approximately 10,000 reusable glass syringes for one year. With the advent of pre-packaged plastic sterile syringes, we can now offer the patient a better all around product for both health and cost reasons. The cost of using the disposable syringes is less than the cost of preparing the glass ones and the chance of infection is eliminated. However, last year we ordered 375,000 disposables.

We have had to develop an ordering process which can handle any snowballing increases. In 1966 the men in General Stores delivered 100,000 boxes of mouth wipes; 250,000 underpads; 200,000 trash barrel liners; 20,500 yellow pencils; 1,350,000 plastic examining gloves; 75,000 bars of hand soap and 40,000 rolls of toilet tissue. The Hospital uses literally millions of items, yet getting them to you is only part of the responsibility of General Stores.

The three personnel in General Stores maintain a dual check on the inventory for accurate reordering information. They receive between 300 and 1500 cases of materials every week and keep the shelves fully stocked. Over 10,000 different items, which may be ordered by general requisition, are not stored in the Hospital. The men receive, identify and deliver these to your department. They check all receipts and purchase orders and return any incorrect or damaged merchandise to the vendors. In addition, they do their own house-keeping. They are busy, but if you ask for help, they will gladly assist.

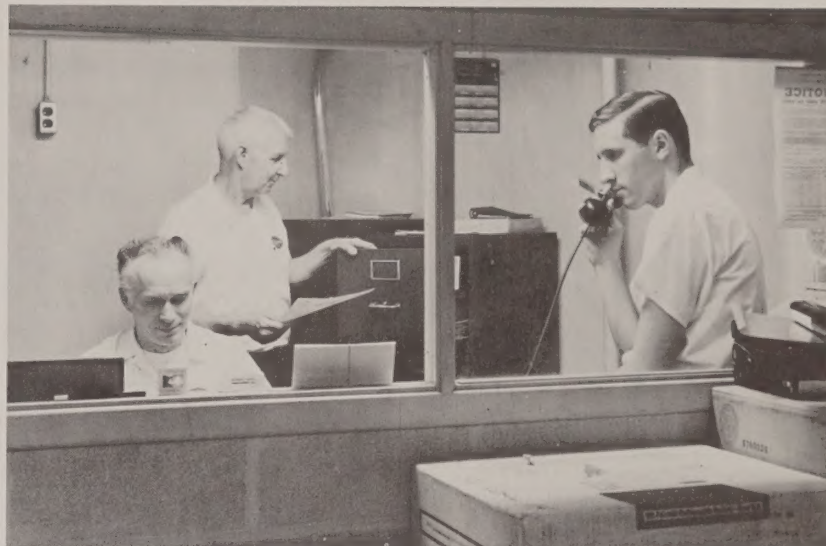
Mr. Patrick J. Blake, General Stores Supervisor, came to the United States



Ted Brinkert adds a box to one of those piled in the storeroom behind the receiving area.

An Anonymous Suggestion

Every month I read the "Down the Aisle" column with interest and happiness for all the girls whose names are listed as engaged or married. I can't help but wish that you would include a similar column entitled "Available to Walk Down the Aisle."



Behind the glass partition separating the General Stores Office from the receiving room Mr. Patrick Blake, Supervisor, works at his desk while Mr. Ted Brinkert files a receipt and Mr. Harold Groff answers the phone.

from Ireland at the age of eight with his family. He grew up in Charlestown and now lives on Kent Street in Brookline. Four o'clock in the morning finds Mr. Blake walking his dog, Jeff, a black Belgian shepherd and retriever. Pat has been at Deaconess for nearly ten years and enjoys reading, listening to stereo music and traveling.

Mr. Ted Brinkert is an available bachelor, who enjoys the theater, baseball, basketball and variety in his music. He lives in Boston and has nine brothers and sisters also living in the area. He was graduated from English High, has worked for Rexall Drug Company, Jet Spray Corporation and has been with us for three years. He was in Europe, specifically England and Sicily, during his four years of service in World War II.

Mr. Fisher Elected To N.E.P.P.A. Office

Mr. W. Clifford Fisher, Purchasing Agent, was elected 2nd Vice President of the N. E. Purchasing Agents Association. He served as Treasurer of that organization last year and as President of the National Association of Hospital Purchasing Agents in 1962.

Mr. Fisher took office following the Annual Meeting at the Hotel Somerset on May 8. Mr. Mortimer Schiff, Assistant Purchasing Agent, was enrolled as a new member at that same meeting.

Mr. Harold M. Groff comes from Lancaster, Pennsylvania, where his father is engaged in farming. He previously worked for Trojan Boat Company and has been at Deaconess for about two years. He and his roommate, also from Lancaster, supervise the apartment building where they live. Mr. Groff says he likes Boston, and is active in the Menonite Church.

Down the Aisle

Engaged:

Mrs. Deanna H. Boyd, Cancer Registry Secretary, to Mr. Leonard Giroux from New Bedford, Connecticut, free lance writer who has done theater work in Boston and New Bedford, sometime in June.

Miss Patricia L. Newell, Senior, School of Nursing, to Mr. Roy F. Jeffrey, Senior, University of Maine, on August 5.

Married:

Miss Kathleen Hermann, Assistant Head Nurse on Palmer Two to Mr. Maurice Flynn, on May 6.

Miss Sarah Read, Licensed Practical Nurse on Palmer Two, to Mr. Robert A. Pearson, Northeastern University junior, on June 10.

Dr. Ulrich Ehrig, Junior Assistant Resident, Internal Medicine, to Miss Karen Pollack, Librarian, Medical Library, Lahey Clinic on June 3.

Please call extension 222 to report your engagement or marriage.

WHAT WERE YOU DOING DURING THE WAR?

Which war? No matter. Pulse is looking for black and white photographs and information for a special section on Deaconess people during World Wars I and II.

Whether you were in the Army, Navy, Air Force, Red Cross, Salvation Army or the U.S.O., we would like the old pictures you have stored away

all these years — pictures of yourself and your buddies in the field or at home. Have you any of those photographs taken of Deaconess when tents were pitched on the lawn? Never mind pictures of the natives at Guadalcanal or New Guinea — they are not permitted through the mails.

WELCOME BACK!



Miss Marjorie A. Van serves some refreshments to Miss Judith C. Goldberg during a coffee break. The girls volunteer in the Coffee Shop.

How can you thank teenagers who spend hot summer days in a hospital pushing a courtesy cart or book wagon around to patients? What can you say about the kids who work in Central Supply or the Gift and Flower Shop, the Laboratories, Public Relations, Patient Service, or the Volunteer Office? Everyone of these young people could certainly find fun on the beach, yet they come to Deaconess. They volunteer behind the counter in the Coffee Shop or as Tray Servers in patient areas. We need every one of them and we are grateful.

Marjorie A. Van and Judith C. Goldberg, the two girls pictured above, might be familiar faces to some. They came to Deaconess two years ago with a group from the Jewish Community Center to make favors for trays on Valentine's Day. Now that they are old enough to volunteer here, they are helping in the Coffee Shop. Both girls will be attending Brighton High School in the fall.

Doctors' Doings

(Continued from Page 1)

been appointed Clinical Professor of Medicine, Harvard Medical School.

Dr. Melvin P. Osborne, Surgeon, Active Staff, lectured at the Massachusetts Meeting of American College of Physicians and the Massachusetts Society of Internal Medicine at Springfield Hospital, May 20.

Dr. John R. Ross, Physician, Active Staff, attended the American Gastrointestinal Association's Annual Meeting in Colorado Springs, May 27.

Dr. Howard F. Root, Medical Director, Joslin Clinic, will lecture at the British Diabetes Society in London, England on July 22 and then will go on to Stockholm for meetings of the Congress of the International Diabetes Federation of which he is the president.

Dr. Ferris J. Siber, Radiologist, Associate Staff, will have the article, "The Use of Colloidal Gold - 198 in the Diagnosis of Health Tumors" published in the June 1967 issue of "Surgical Clinics of North America."

Dr. Ferris J. Siber, Radiologist, Associate Staff, lectured at New England Deaconess Hospital on "Clinical Applications of Nuclear Medicine" on May 22 and in Joslin Auditorium on May 25 on "Clinical Experience with Brain, Renal and Liver Scanning."

Dr. Herbert S. Sise, Courtesy Staff, presented the paper on "Anovulatory Steroids and Blood Coagulation Factors" at the Symposium on Female Hormones, Thrombogenesis, and Hemostasis in Washington, D.C. on May 5.

Movie Filmed at Joslin

(Continued from Page 1)

Teaching Unit and the Elliott P. Joslin Research Laboratory. Information is technical and will be appropriate for medical society meetings, hospital staff meetings and for teaching medical students.

Two years ago an introduction to diabetes, "What You Don't Know Can Harm You," was filmed at Joslin especially for patients. About 75 copies of this movie are available in Spanish as well as English and it is still being booked up to four months in advance.

SUPERVISORY TRAINING COURSE

About ten years ago Mrs. Heather Stykolt Hill, who was a personnel assistant at that time, offered supervisory training sessions and classes on work simplification. Many will remember her courses and their long range effects, such as the creation of a standardization committee for equipment and products.

Since January the Nursing Service administrative members have been attending a weekly seminar conducted by Mrs. Miriam Ritvo, Assistant Professor, School of Education and Training Associate of the Human Relations Center, Boston University. The purpose of these sessions is to help develop the supervisory skills of the nurse, with emphasis on process, rather than content. This is accomplished through discussions and study, which helps to develop insight into behavior and attitudes.

It is in this tradition and in an effort to provide in-service education at all levels that the Personnel Department has sponsored a training program for supervisors. Mr. W. Dean Holdeman, Personnel Director, taught seven one hour classes once a week

for eight weeks and reached about 110 employees including department heads. The general subjects of good listening, how to assist new employees, the use of corrective action, the need for quality work, waste elimination, techniques for giving orders and understanding fringe benefits were discussed and related directly to Deaconess Hospital. A film was shown at every meeting and booklets were available for most subjects. Material came from the National Bureau of Affairs, a private company in Washington, D.C.

Mr. Holdeman reports that the evaluation sheets distributed at the last meeting indicate that the chosen topics were of practical value. Mr. Holdeman received teaching experience at Doane College, Nebraska and in the Navy. He also worked extensively with students as Dean of Men at Oberlin College in Ohio.

Supervisors have remarked that the classes gave them an opportunity to develop greater insight into their actions and understanding some supervisory problems.



Mr. W. Dean Holdeman shows a film to one of the supervisory training classes. Watching intently are (Row 1) Miss Jean M. Hopkins, Miss Shirley M. Baldwin and Miss Edith L. Morehouse, Nursing, and Mr. James J. Halligan, Laundry. Seated in Row 2 are Mrs. Marie E. Vorce, Housekeeping; Mrs. Clare F. Shruhan, Laboratories; Mrs. Lena L. Jordan, Medical Record Department; and Mrs. Eldora R. Tobey, Nursing. Back Row - Mr. Gary Peters, Administrative Services.

NEW ENGLAND DEACONESS HOSPITAL BOWLING LEAGUE

DIVISION A

Team No.	Pinfall to date Incl. Handicap	Pts.
3-Halligan	44255	162
2-Colleran	45583	151
1-Schraub	45247	150
5-Gillis	45698	141

High Singles

D. Colleran	123
S. Sheahan	102

High Singles for Year

C. Schraub	154
L. Gillis	126

High Three-String for Year

C. Schraub	360
L. Gillis	307

High Average for Year

C. Schraub	100
L. Gillis	90

DIVISION B

Team No.	Pinfall to date Incl. Handicap	Pts.
6-Marotta	45508	140
11-Gulczynski	43291	130
10-Lee	44741	114
8-Hennessey	42529	111
7-Laffey	41866	97
9-Peterson	29527	72

High Singles

D. Annis	112
D. Gulczynski	99

High Singles for Year

J. Esch	134
S. Meek	127

High Three-String for Year

B. Laffey	341
M. Hennessey	313

High Average for Year

R. D. Lowry	99
S. Meek	92

DIVISION C

Team No.	Pinfall to date Incl. Handicap	Pts.
14-Foley	44534	162
13-Weeden	46378	143
15-Cooke	43975	142
12-Shapiro	39068	89
16-Carrington	41485	76

High Singles

R. Heaney	111
S. Nordstrom	106

High Singles for Year

J. Dillahunt	138
S. Nordstrom	117

High Three-String for Year

J. Dillahunt	336
S. Nordstrom	321

High Average for Year

J. Dillahunt	99
S. Nordstrom	96